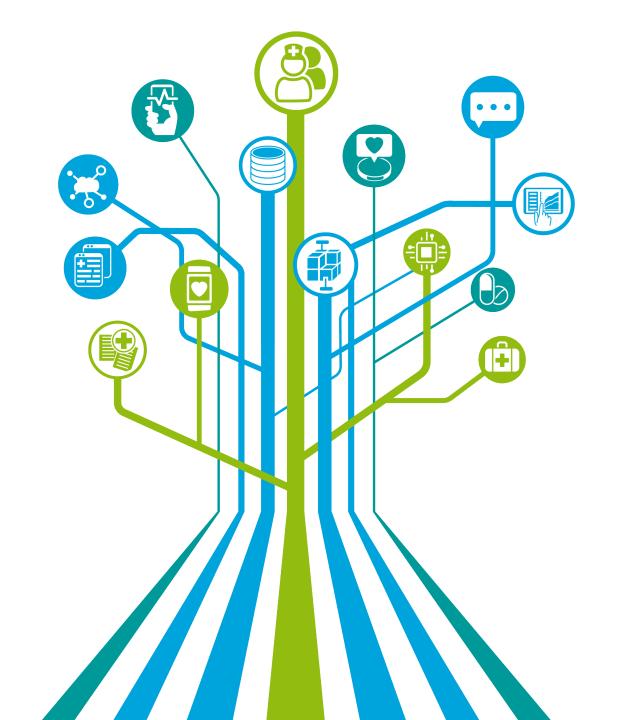


# Innovating Primary Care Models to Meet Community Needs

A KHC Community Health Forum

September 12, 2023

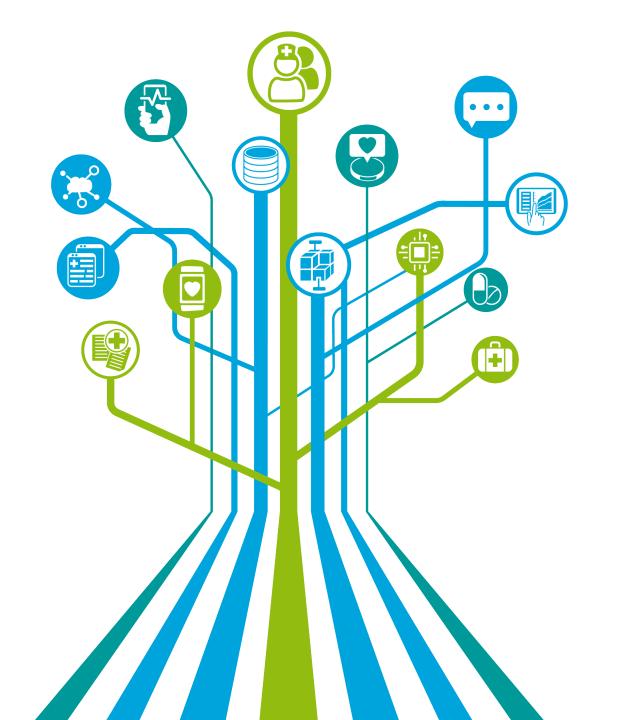
9:00am - 11:00am



#### Welcoming Remarks



**Natalie Middaugh, MPH, CHES**Director, Programs and Health Strategies
Kentuckiana Health Collaborative



#### **Objectives**

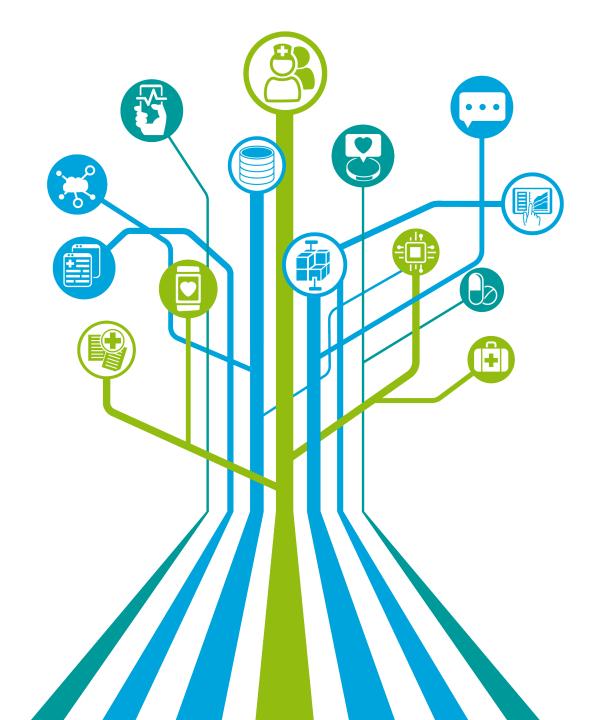
- Learn the importance and evolution of primary care in the healthcare system
- Distinguish the factors that have and are defining the affordability, quality, and equity of primary care
- Nighlight payment and delivery model innovations in primary care
- Explore the potential effects primary care innovation will have on the healthcare system



#### Strengthening Primary Care in a Changing Landscape



**Karen S. Johnson, PhD**Vice President, Division of Practice
Advancement
American Academy of Family Physicians



# Strengthening Primary Care in a Changing Landscape

Kentuckiana Health Collaborative Community Health Forum September 12, 2023



Karen S. Johnson, PhD

American Academy of Family Physicians

kjohnson@aafp.org | 816.309.6472

# Two Foundational Truths

- 1. There is strong evidence on the benefits of primary care
- 2. Ensuring the kind of primary care that produces these benefits requires everyone to take action





Primary care is the only health care component where an increased supply is associated with better population health and more equitable outcomes.

For this reason,
primary care is a
common good, making
the strength and
quality of the
country's primary care
services a public
concern.

Implementing High Quality Primary Care Report, May 2021

### Primary Care

First Contact

Comprehensive

Coordinated

Continuous

#### **Basic Services**

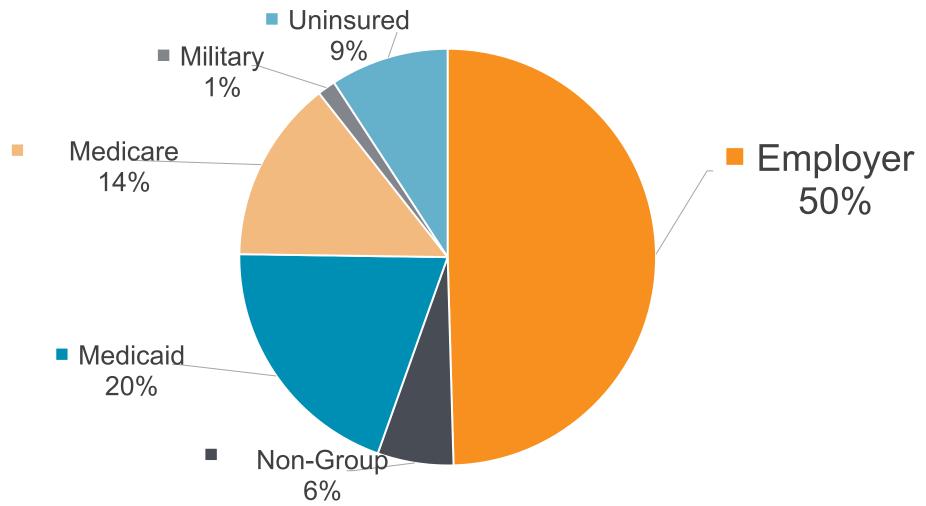
- Well visits and physicals
- Immunizations
- Screenings
- Treating acute illness and injury
- Managing chronic illness
- Coordinating complex care



#### **Advanced Primary Care**

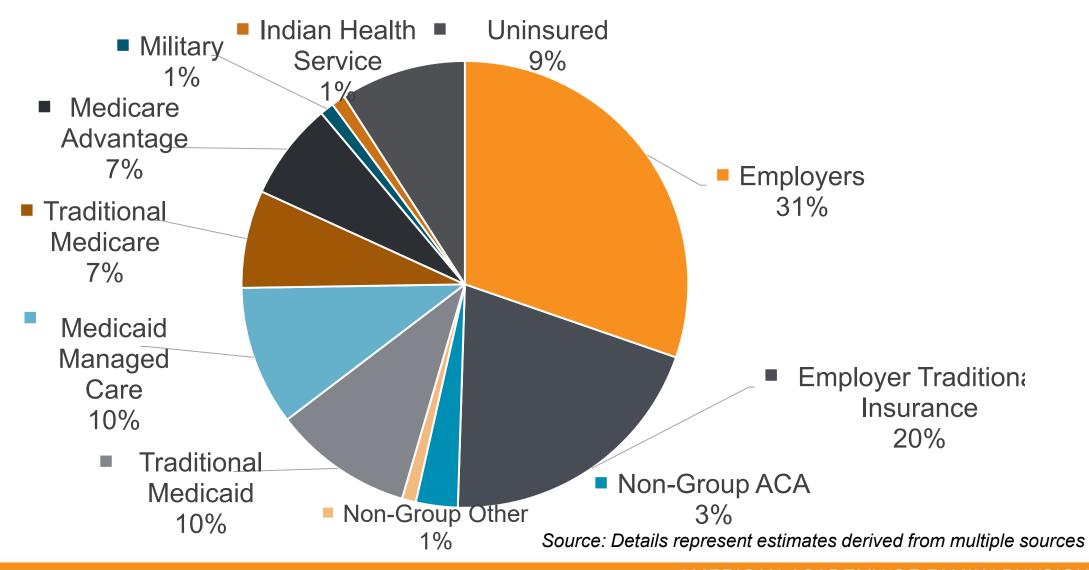
- Team-based care
- Adequate time for visit & non-visit care
- Behavioral health
- Health related social needs

#### Decision-making is broadly distributed



Source: Health Insurance Coverage of the Total Population, KFF, 2019

#### Even more complicated than it looks....



Policy / Market Solutions



Change how and how much we pay for primary care



Incentivize selection and remove financial barriers to primary care



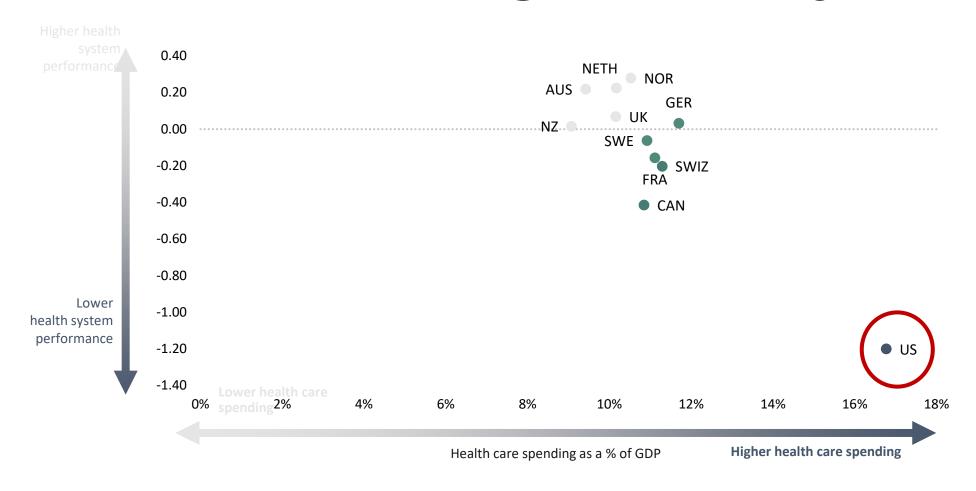
Attract, retain, and diversify the primary care workforce

Primary Care Collaborative 2022 Evidence Report

# Change How & How Much We Pay for Primary Care



#### **Evidence for Investing in Primary Care**



https://www.commonwealthfund.org/sites/default/files/2021-08/Schneider Mirror Mirror 2021.pdf

#### What do high-performing nations do?

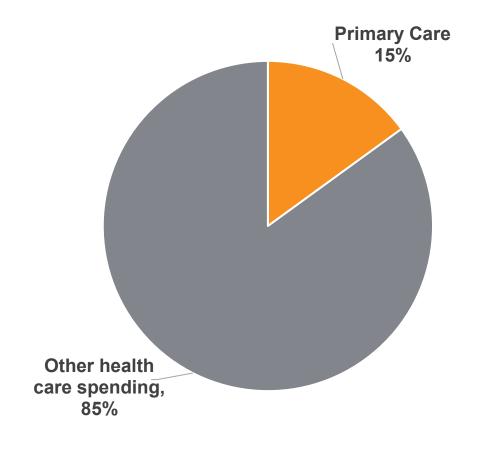
They provide for universal coverage and remove cost barriers

They reduce the administrative burdens on patients and clinicians

They invest in social services and worker benefits

They invest in primary care systems to ensure value and equitable access

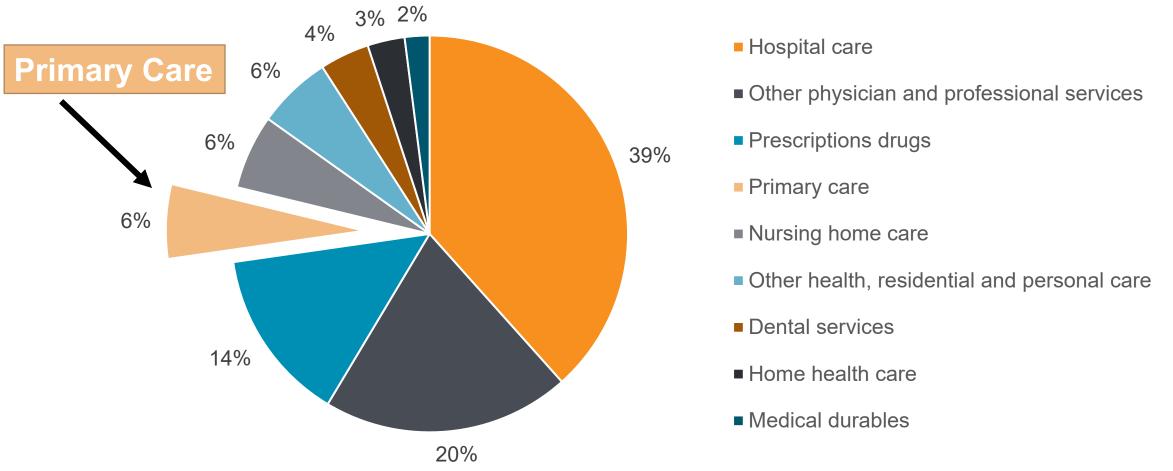
#### **International Spending on Primary Care**



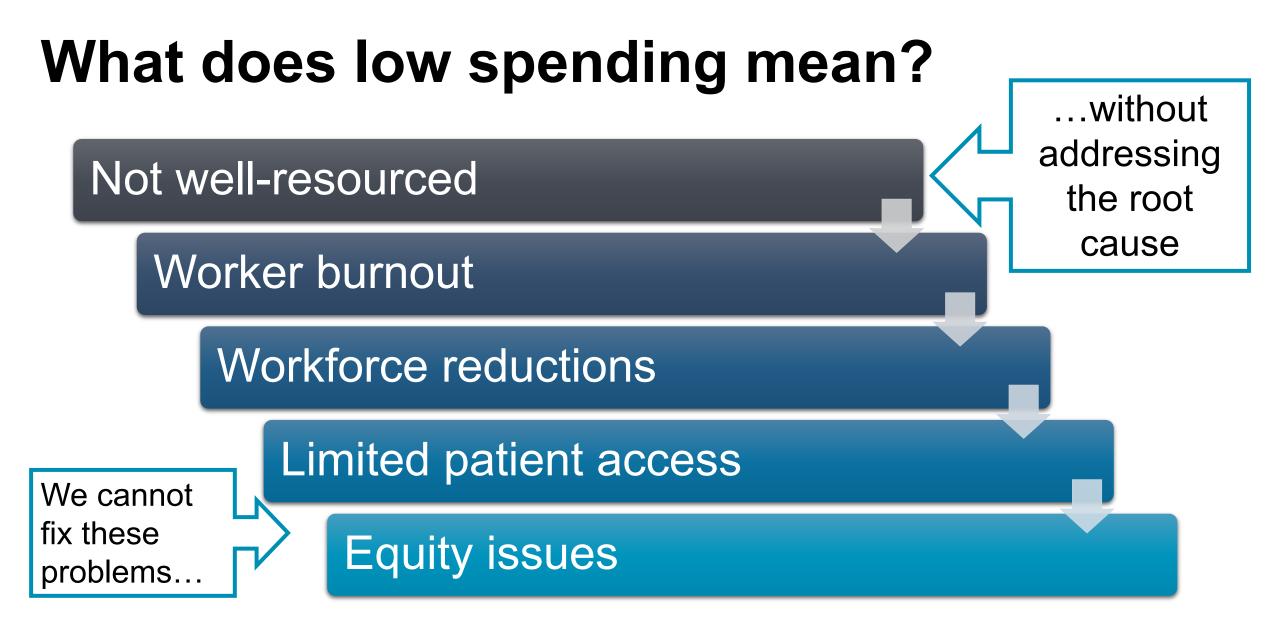
International spending on primary care is estimated to represent 12-17% of total spending.

Baillieu R, Kidd M, Phillips R, et al. The Primary Care Spend Model: a systems approach to measuring investment in primary care. BMJ Global Health 2019;4:e001601.

#### The Reality of US Spending on Primary Care



Source: Investing in Primary Care: A State-Level Analysis – Primary Care Collaborative's 2019 evidence-based report





**PAYMENT** 

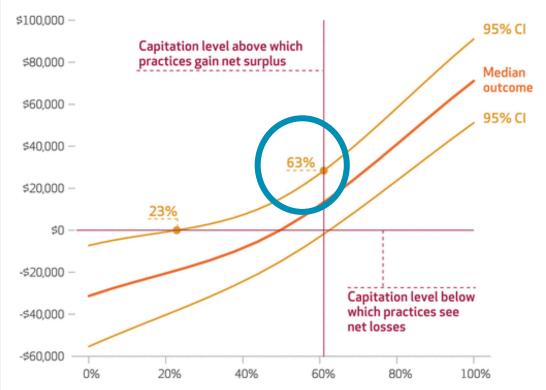
Pay for primary care teams to care for people, not doctors to deliver services.

Implementing High Quality Primary Care Recommendation

High Levels Of **Capitation Payments Needed To Shift Primary** Care Toward **Proactive Team And Nonvisit** Care

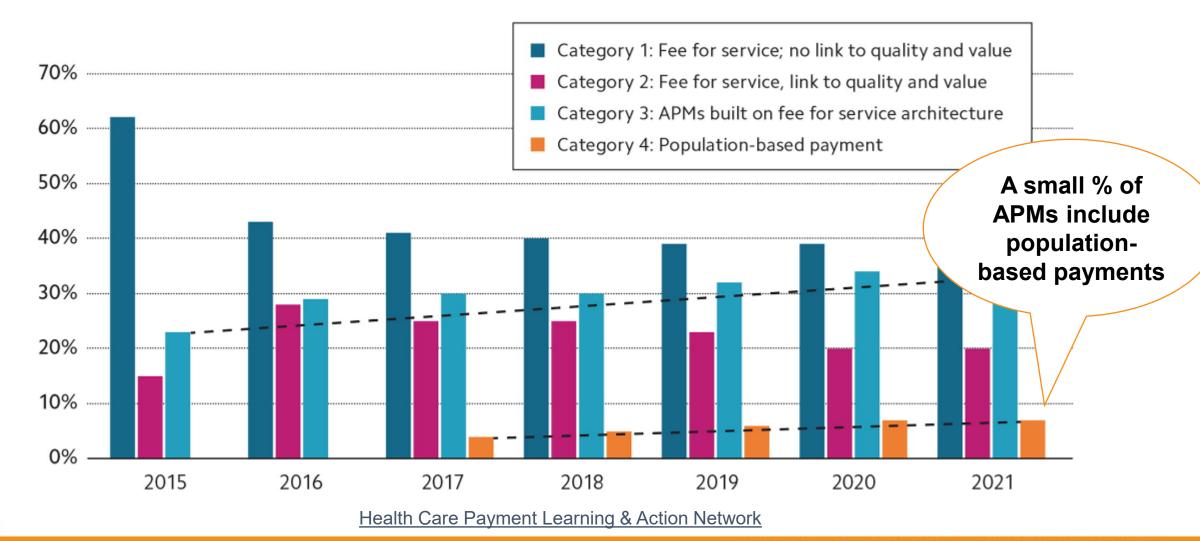
Basu S, Phillips RS, Song Z, Bitton A, Landon BE. High Levels Of Capitation Payments Needed To Shift Primary Care Toward Proactive Team And Nonvisit Care. Health Aff (Millwood). 2017 Sep 1;36(9):1599-1605. doi: 10.1377/hlthaff.2017.0367. PMID: 28874487.

**Exhibit 3** Net surplus per FTE physician per year after shifting to team- and non-visit-based care, by percentage of patients with capitated payment



SOURCE Authors' calculations. NOTES Net surplus per full-time-equivalent (FTE) physician per year is defined in the Notes to <a href="Exhibit 2">Exhibit 2</a>. The minimum capitation level is the level above which 95 percent of practices would gain revenue by shifting to a team- and non-visit-based primary care delivery strategy. Appendix Exhibit 6 contains a conceptual illustration of the analysis used to determine this level (see Note <a href="#18">18</a> in text). CI is confidence interval.

#### Most Payment is Fee-for-Service



# Incentivize Selection & Remove Financial Barriers to Primary Care



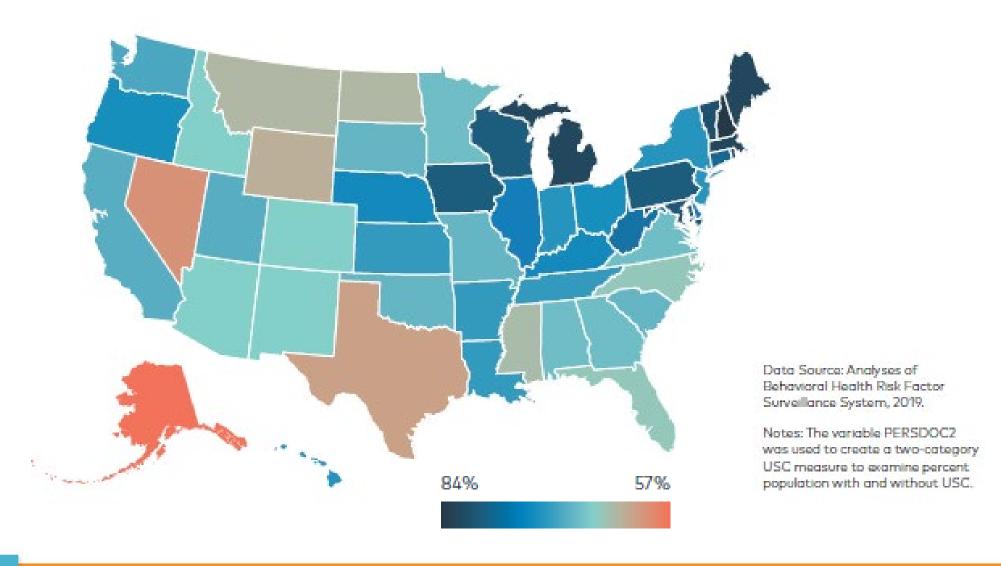
#### **Usual Source of Care is Declining**



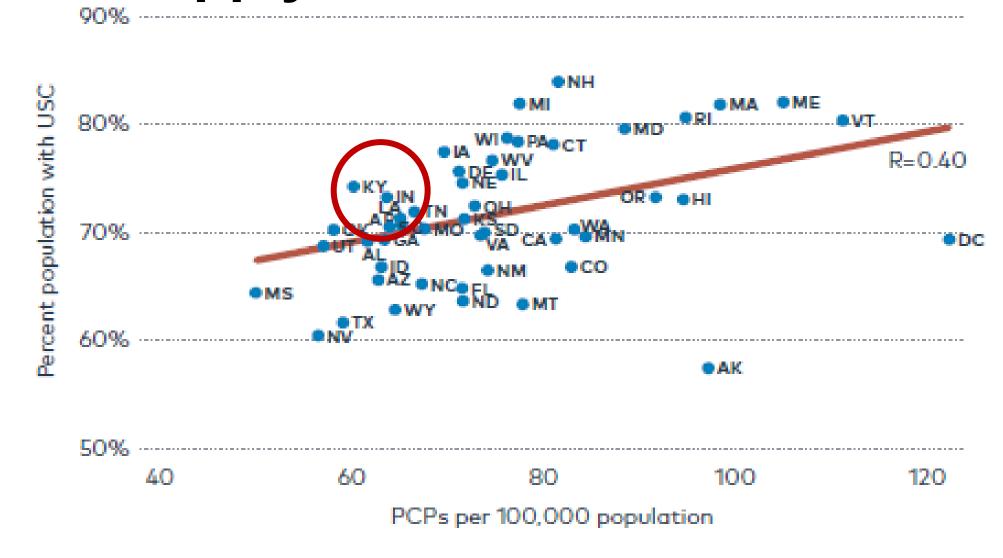
Data Source: Analyses of Medical Expenditure Panel Survey, 2000-2020

Notes: HAVEUS42 and LOCATN42 were combined to construct a twocategory USC measure. No USC includes respondents not having a USC and those who reported emergency department as the USC. Adjusted for gender, female, education, race-ethnicity, region, insurance coverage, and income.

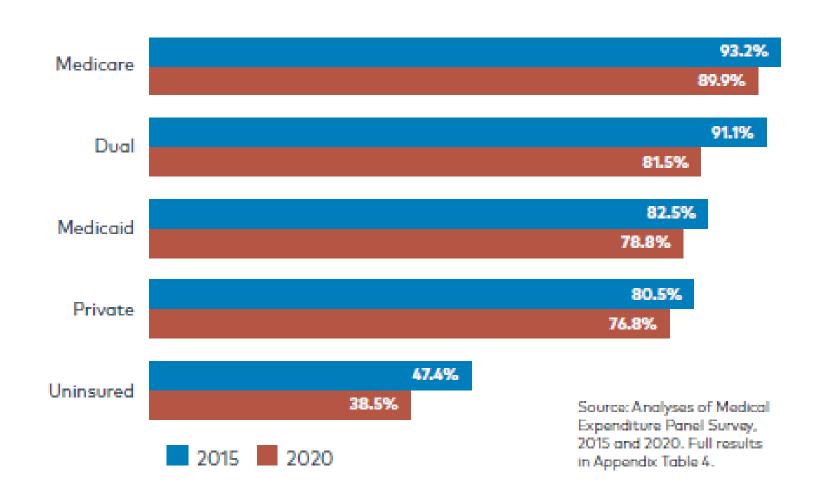
#### State Variation in Usual Source of Care



#### PCP Supply and Usual Source of Care



#### Payer Variation in Usual Source of Care



#### One employer's approach...

#### What they did...

- Voluntary selection of PCP
- \$10 copay for using selected PCP (\$35 otherwise)
- Deductible credit for annual wellness visit and flu shot

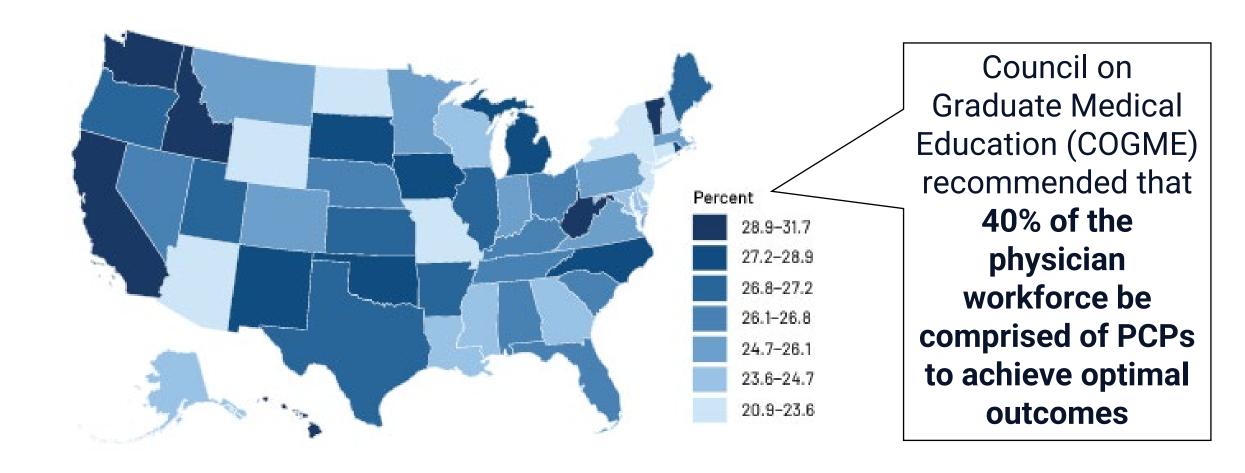
#### The outcomes...

- Higher primary care utilization
- Lower out of pocket cost
- Better immunization rates
- Lower probability of inpatient surgery
- Lower rate of hospital admissions
- Higher primary care spending and flat costs overall

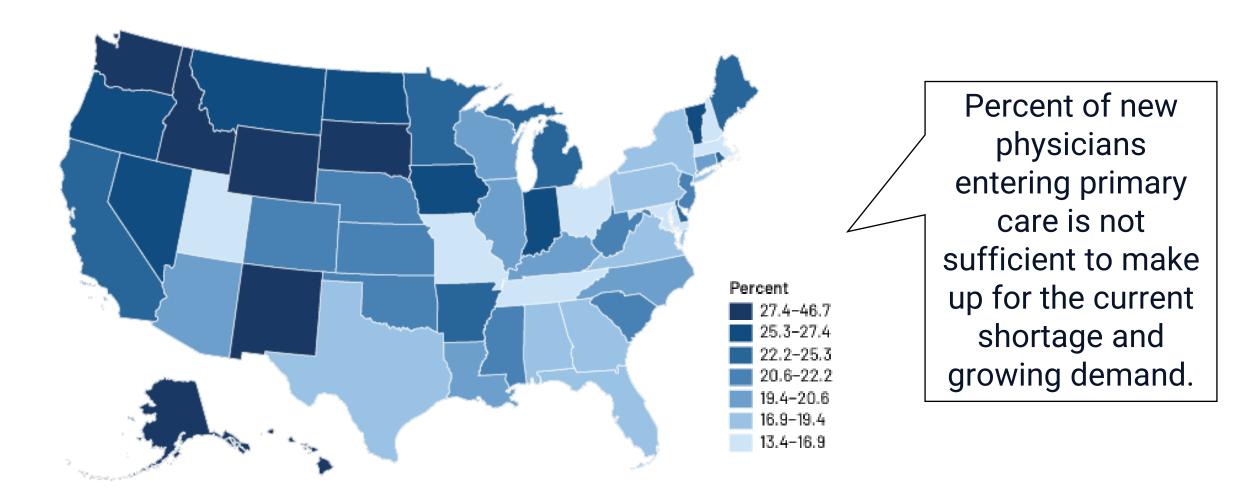
# Attract, Retain, and Diversify the Primary Care Workforce



#### **Primary Care Physician Shortage**



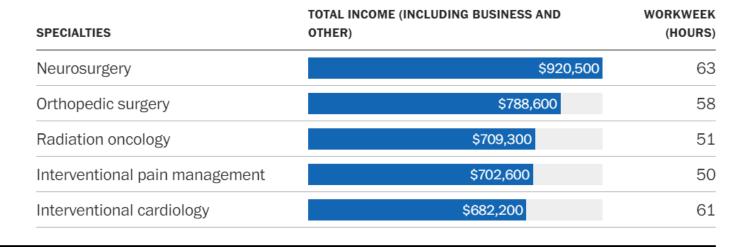
#### PCP Shortage Expected to Grow



#### **Primary Care Physicians Undervalued**

The average US physician earns \$350,000 per year

The Top Five Specialties



The Bottom Five Specialties

Genetics	\$236,300	52
Psychiatry	\$235,500	45
Family practice	\$230,100	49
General practice	\$224,900	45
Preventive medicine	\$223,900	45

Note: Adjusted for inflation, in 2017 dollars

Policy / Market Solutions



Change how and how much we pay for primary care



Incentivize selection and remove financial barriers to primary care



Attract, retain, and diversify the primary care workforce

**Tailwinds** 



Strong federal support for primary care



Growing body of evidence



Market interest in primary care

Headwinds



Undervalued, poorly designed primary care payment



Benefit and coverage designs that fail to incentivize primary care



New entrants blur the lines of "primary care"



Decentralized health care decisionmaking

## Two Foundational Truths

- 1. There is strong evidence on the benefits of primary care
- 2. Ensuring the kind of primary care that produces these benefits requires everyone to take action



#### Thank you Kentuckiana Health Collaborative

**Questions and Comments** 



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## Panel Discussion - Innovations in Primary Care Delivery



Moderator
Molly Lewis
Chief Executive Officer
Kentucky Primary Care
Association



Taryn Eldridge, MBA
Health Compliance
Coordinator
PPL Corporation, LG&E
and KU Energy



Misha Rhodes, MD
Chief Medical Officer,
KY and IN
CenterWell Senior
Primary Care

Robert Early
Telehealth Program
Coordinator
UK TeleCare, University
of Kentucky

## Fireside Chat - The Status of Value-Based Payment Models



**Greta Crutcher-Collins, MHA**Provider Collaboration
Director, KY
Anthem



Jenny Goins, SPHR, MA
President and CEO
Kentuckiana Health
Collaborative

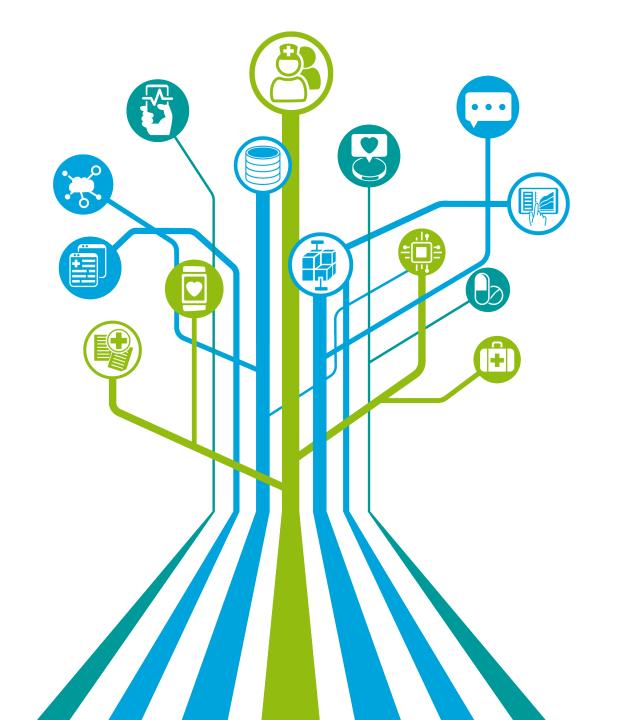


Katie Sabitus, MS
Value Based Programs Manager
Kentucky Regional Extension
Center, UKHC

#### Closing



**Natalie Middaugh, MPH, CHES**Director, Programs and Health Strategies
Kentuckiana Health Collaborative



#### **Upcoming Events**

#### **Networking Event**

November 9 | 5pm-6:30pm Location TBD KHC Members Only

#### **Community Health Forum**

December 5 | 9am-11am Location TBD

Register at khcollaborative.org/events.





# Innovating Primary Care Models to Meet Community Needs

Thank you for attending! Slides and an event evaluation will be emailed to you.

