

COVID-19 – KEHP’s Response

- No member cost share
 - Inpatient & outpatient services January 1 – December 31
 - Screening and testing
 - Telehealth services expanded by 100% coverage for medical and behavioral health through LiveHealth Online
 - Automatic refill approvals on maintenance medications
 - Extension of pharmacy prior authorizations for 90 days
- FSA and HRA
 - Runout extended
 - Adopted new IRS rules

COVID-19 – KEHP's Concerns

- Costs – watching closely and hopefully offset by delayed elective procedures
- Impact of COVID-19 on sickest population
 - Diabetes, heart disease, high blood pressure a large component of KEHP spend
- Lower utilization of preventive services

COVID-19 – KEHP’s Telehealth Preparedness

- Free coverage of LiveHealth Online
 - Medical since 2016; behavioral health 2017

