

Cynthia Cox, RHIT, CHP, CSCS

Director of Health Information Management | Family Health Centers

Cynthia Cox has served as the Director of Health Information Management and HIPAA Privacy Officer at Family Health Centers since 2008, where she uses her more than 20 years' experience managing the flow of patient information internally and externally. Cynthia received her certification as a Registered Health Information Technician through the American Health Information Management Association (AHIMA) October 1998. She graduated with a Bachelor of Science in the field of Health Information Administration from the University of Cincinnati, July 2009. At the Family Health Centers, Cynthia's responsible for developing strategies to improve operational efficiencies, recommends and implements organizational changes designed to improve quality improvement performance based on analyses of organizational data. Cynthia's direct areas of responsibility include patient access, registration and cash collection, patient flow, referral management, patient records management. Cynthia's primary goal is to improve the patient experience and health outcomes by using technology as a means to engage our patients and monitor operational quality performance.